

## Max Refund Guarantee Claim Form

You must have filed first with Credit Karma Tax to qualify for our Max Refund Guarantee. If you have further questions, please review our FAQs [here](#).

Please print and mail this form with your claim package.

First Name : \_\_\_\_\_

Last Name: \_\_\_\_\_

Email associated with your Credit Karma Tax account: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Street Address: \_\_\_\_\_

Street Address (2): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone Number (optional): \_\_\_\_\_

**Please note that a Max Refund Guarantee claim must be accompanied by the following documents:**

- Credit Karma Tax Max Refund Guarantee Claim Form (all sections must be filled in);
- Copy of your printed amended return (1040, 1040x and supporting schedules) from the other online tax preparation service; and
- Copy of your Record of Account Transcript from the IRS.
  - [Click here](#) to create an account with the IRS and download a copy of your Record of Account Transcript – make sure it is a copy of your amended return.
  - You'll be able to track the status of your amended return [here](#) – once it's accepted by the IRS, you can download a copy using the link in the next step.
  - Note: this will not be available until the IRS has **accepted** your amended return.

**Mail this claim form and all required documents to:**

Credit Karma Tax, Inc.  
Max Refund Guarantee Claims  
P.O.Box 49249  
Charlotte, NC 28277-9249